



Tower Water is Pleased to Announce the Launch of Our New Partner Company:



**LEGIONELLA
COMPLIANCE
SOLUTIONS**

To all of our clients currently using Tower Water for their Legionella compliance services:

As you may be aware, inspectors from the City and State of New York have started expressing concerns regarding water treatment companies that perform their own Legionella Validation Services. These validation services include: Legionella Testing, 90-day Inspections Annual Certifications, Water Management Plans/Updates, and Updating and Uploading to NY Portals. Inspectors have begun giving greater credence to Legionella Validation Services that are being performed by independent third party companies.

In light of this development, Tower Water is preemptively announcing the launch of a new independent partner company, Legionella Compliance Solutions (LCS). Borrowing a model popular in heavily regulated European countries, Tower Water will be spinning off LCS to form the first and only company to focus exclusively on providing the highest quality Legionella Validation and Compliance Services throughout

New York City. All Tower Water customers will soon have two companies seamlessly working separately, but together, to manage your Water Treatment and Legionella Validation Services.

The transition toward a new partnership between LCS & Tower Water will affect all customers currently receiving Legionella Validation Services by Tower Water in a number of beneficial ways. Most importantly, we hope to ensure this is a pain-free transition for any client currently receiving Legionella Validation Services from Tower Water by smoothly transferring this part of Tower Water's service into a new LCS account at NO ADDED COST. Simply put, LCS will take over the Legionella Validation Services for Tower Water clients for the same combined price. The combined cost for the two services will remain the same as it is currently, it will just become a line item on two separate bills. An additional benefit to this new partnership will be that Tower Water's Legionella Validation Services will be done by a separate



LCS representative, which will ensure better reliability for meeting deadlines and efficiencies in all testing. Having a second pair of eyes overseeing your system should lower your chances of receiving violations and citations, while appeasing the inspectors who are looking for an independent third party to monitor Legionella compliance.

Please know that we at Tower Water and LCS are diligently working to make this a seamless transition over the coming months. We believe this shift in our business will not only

improve the quality of service our customers receive, but that the new partnership between Tower Water & Legionella Compliance Solutions will help your business be more compliant and avoid violations related to our services in the future. By proactively moving to this two company model we feel that we can not only better maintain the same values you have come to expect from Tower Water but also continue to lead the industry with the best quality service to our clients.

Please feel free to reach out us if you have any questions.



Protection Against Deterioration/Corrosion and Scale
Maintain Biological Control/Legionella
Maximize efficiencies of Electricity/Steam/Water/Manpower
Maintaining WT Control equipment under warranty
Semi-Annual Legionella Disinfections
Semi-Annual Tower Cleaning (If purchased)
Test Kits and Reagents
Training on Basic WT/DOH Testing/Cooling tower Inspections
Chemical Containment and Safety
Seasonal Lay-up
Glycol testing/filling/replacement
Initial cleaning of new water systems and piping in new construction and start-up
Recommendations of profession services related to HVAC Systems. Professional oversight if required.
Assisting in solving a multitude of HVAC issues
Pretreatment/Filters/softeners/feeders etc.

Cooling Tower Water Management Plans and Updates
Training on plans and log books
90-day DOH Tower inspections/reporting
90-day Legionella/Emergency Testing/Reporting
Annual Certification

New Service	Training Portal (included)
New Service	Document Depository (included)
New Service	Uploading and Updating to portal (new premium service listed on new agreements)
New Service	Assistance with preparation for hearings (per hour charge)
New Service	Possible assistance with hearings in court (per hour charge)
New Service	Additional training on plans and log books, Legionella, etc. (available)