



How do I get my new Certificate of Insurance (COI)?

Send an email to insurance@towerwater.com

- Include “COI Request – {Site Address}” in the subject line.
- Attach your company’s Sample COI and insurance requirements to the email.

Notes

- If you have any additional documents such as hold harmless, etc. that must be signed by Tower Water directly, please forward documents to serviceadmin@towerwater.com. We will respond and turn them around in a timely fashion.
- Our insurance email is forwarded to our General Liability broker (Pavese) and our Workers Comp broker (Insperity). Our brokers are two separate companies so you will be receiving certificates of insurance from two separate emails. All insurance requests will be processed in 3-5 business days.
- If you need certificates with quicker than a 3-day turnaround, feel free to contact us directly.

Insurance related contact: Krystal Popiel kpopiel@towerwater.com

For all other questions, please feel free to call our office at 732-249-0990.