



What does the transition look like?

Our focus will be on seamlessly integrating Water Dynamics into Tower Water while ensuring uninterrupted service.

Greg and Tom will continue to be involved with your account as you have come to expect. Over the next few months, you will have the opportunity to meet the larger staff of Tower Water who will assist them in supporting your business. As we continue to incorporate your business into the Tower Water structure, we will be collecting information about your site and its needs to better serve you. We welcome you to ask us any questions as they arise.

You'll start seeing Tower Water logos, emails, and more of our team getting familiar with your account. During our initial visits we will be discussing who we are, and asking how you like to be serviced. We will be gathering information about your account as well as providing you with additional information on our company. We will leave you everything in writing, so there will be no reason to take notes, so we can build the best relationship possible.

If we identify potential improvements for your water treatment system, equipment, or our services, we'll bring them to your attention. While some minor changes will occur, our commitment to personalized service, responsiveness, and reliability remain firm.

Feel free to reach out with any questions as we ensure a smooth, successful integration continuing the exceptional service you deserve.