



Will my chemical products be changing?

Tower Water and Water Dynamics source most of our products from the same vendors. We have no intention of changing your products unless it provides a demonstrable benefit to your operation, and any changes will be discussed with your team prior to implementation.

How do I order products?

You will continue to order products in the same manner you have always been. Our technical account managers have the ability to order chemicals on your behalf if you would prefer us to handle it. Note that we will be taking chemical inventory on every monthly service visit. Tower Water also utilizes our own internal delivery team for most deliveries.

Our goal is to ensure a smooth transition and continuity of service, with minimal disruptions to your operations. Your Technical Account Manager is your primary point of contact for all product-related inquiries and orders.

For all service related questions, please reach out to thardy@towerwater.com or 732-433-0675.